John Appleseed

Beta Tester

Greater Vancouver
johna@resumeworks.pro
5558675309
www.resumeworks.pro

Professional Summary

Beta Tester with experience evaluating web-based tools for functionality, usability, and reliability. Skilled at identifying bugs, documenting issues clearly, and helping teams improve digital products before release. Currently testing resume-building workflows, templates, and export functions at ResumeWorks Pro. Known for strong attention to detail, practical feedback, and a user-first mindset.

Job Experience

Beta Tester

ResumeWorks Pro

Jan 2024 - Present

Execute structured and exploratory tests for resume builder features and user workflows

Document defects with screenshots, reproduction steps, and severity notes

Validate layout behavior across templates, devices, and export formats

Re-test resolved issues and confirm release readiness

Provide usability recommendations to improve the customer experience

Customer Support and QA Assistant

North Shore Digital Tools

Jan 2021 - Jan 2024

Resolved user issues while identifying broader product problems for escalation

Tested updates to web tools and recorded defects before launch

Helped improve support documentation and internal troubleshooting resources

Administrative Coordinator

Maple Ridge Career Centre

Jan 2018 - Jan 2021

Supported resume and job search services for community clients

Assisted with office systems, scheduling, records, and digital tools

Helped users navigate online forms and improve application materials

John Appleseed

Beta Tester

Education

Diploma
Douglas College
Computer Systems Technology

Certificate - Google
Software Testing Foundations

Certification

Certificate - Google
UX Design

Certificate - Google
Introduction to Web Accessibility

Skills

[Manual QA Testing] [Bug Tracking and Documentation]
[Regression Testing] [User Acceptance Testing]
[Cross-Browser and Device Testing] [Usability Analysis]
[Workflow Validation] [PDF and Export Testing] [Jira and Trello]
[Slack and Google Workspace]

Volunteer Work

Resume Workshop Volunteer
Community Employment Outreach Program
Help individuals strengthen resumes and job applications
Support users with online job search platforms and basic digital tasks